

QUALITY POLICY

The General Manager of EURTRUE s.r.l. intends to provide, through the Company's structure, a service featuring quality standards conforming to the specifications, adequate costs and adherence to the Company's intents. Therefore, he is committed with his clients to be responsible of managing and accomplishing the services, as established in the contract documents, so that the client satisfaction is ensured. The "client satisfaction" factor is considered strategic by EURTRUE s.r.l.

Similarly, it is important for the Company to satisfy other parties involved. To this end, EURTRUE s.r.l. identifies the following general objectives.

- Quality of the service provided;
- Price competitiveness;
- Constant research of cost effective innovative solutions;
- Adherence to norms and statutory requirements.

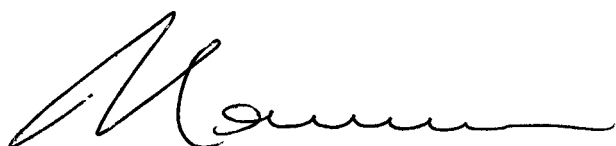
Consequently, all the functions' activities must aim at:

- Controlling the internal processes of the individual functions;
- Augmenting and motivating the human resources;
- Continuously enhancing the performances;
- Establishing mutual benefit relationships with the suppliers;
- Obligating to the adherence of planned and anticipated dispositions;
- Nurturing a risk oriented culture as a stimulus for the Company's development and as a source of opportunities.

The General Manager is also committed to respecting the Environment, as well as the individual Safety and Health.

In order to coordinate the execution of the above expressed statements, the General Manager has activated and commits to maintain a Quality Management System (QMS), its reference model being the one proposed by norm UNI EN ISO 9001 Ed. 2015.

The General Manager
(Tancredi Nannini)



Milano, May 2, 2019